

10:15:23 Test test

>> Special stress levels are high,

10:15:24 which I think is very important to realize. For librarians,

10:15:28 educators and learners, it is very difficult to switch to new options.

10:15:31

Having said that, there are silver

10:15:35 linings. At its core, universal design and

10:15:37 universal

design for learning both really

10:15:41 prioritize trying to help learners to personalize and users

10:15:45 generally to personalize their opportunities to best fit their needs

10:15:48 and there are a lot of

opportunities for personalization in

10:15:52 our current system. And I think as librarians in information

10:15:57 literacy, part of what we need to be doing is guiding people

10:16:01 to better personalize in ways that

will help them to be more effective

10:16:04 learners and more effective researchers. Also the adoption of

10:16:08 new technologies can facilitate UDL, if it is done in a thoughtful manner

10:16:12 .

>> Last 2 minutes.

10:16:16 >> And finally it

10:16:20 office the -- because it is so focused on trying to support

10:16:24 people who may be

struggling with executive

10:16:29 function.

So how can we use UDL to support

10:16:31 our remote learners? Well, I think that we need to start even

10:16:36 if we have not before intentionally building in occasional support

10:16:40 for executive function into our

information literacy learn

10:16:44 ing. Scaffolding these sorts of activities can be very

10:16:48 helpful

particularly for students populations

10:16:52 and patron populations that are under a lot of stress. We

10:16:55 should make myself choice at every step so we can engage our learners. And I

10:16:58 think that we should  
be linking out to additional  
10:17:04 information both to A comprehension mention and also  
10:17:05 to  
acknowledge that people are struggling  
10:17:08 to remember things at a time when they are under this stress.

10:17:10  
And I also think we can integrate  
10:17:13 more opportunities for collaboration. One of the good things

10:17:18 about remote learning actually is that many of the tools we're using  
10:17:22 Newark low for collaboration  
-- use  
10:17:26 ing now allow for collaboration. We have  
10:17:29 thrown a lot of new technology at patrons and it's

10:17:33 important that we scaffold that for them and we help them to learn how to  
10:17:37 use these tools and  
libraries have a great role  
10:17:41 they can start filling in supporting remote launchers in  
10:17:44 this way. And  
then focus on the universal design for  
10:17:47 learning guidelines when they're evaluating tools

10:17:51 and your instructional design. Make sure that as a library you're adopt  
10:17:54 ing these and you have a  
plan for how you're going to use them  
10:17:58 in the evaluation process when you're evaluating tools, when

10:18:03 you're evaluating designs and when you're doing your own instructional  
10:18:05 design.  
>> Last one minute.

10:18:09 >> And finally, I think that it's important in apply UDL to your  
10:18:12 day to day learning that  
you try to remember that you want to  
10:18:17 integrate multi-media, test anything that you will be offering

10:18:22 technologically for assistive device compatibility, integrate  
10:18:25 scaffolding wherever possible whether  
through linking out to other resources  
10:18:30 or providing built in additional support and offer

10:18:34 progress monitoring options such as the ability  
10:18:38 to check off things when they're  
10:18:39 completing  
to keep track.

10:18:44 I want to end anyway saying I said as this great  
10:18:49 new book by professor Fitzgerald,  
10:18:51 the standard  
does not change because of situations  
10:18:55 or hardships. The standard is communicated and the road to

10:18:59 reach the standard is paved with flexibility. And I think this is  
10:19:03 really speaks to our current  
moment. COVID-19 doesn't mean we  
10:19:07 should change our standards. T. means that we need to offer flexibility

10:19:11 and help each student to find their path towards the outcomes that they  
10:19:15 need to reach. So as  
you're working with students, try to  
10:19:17 remember that there are many paths and help them to

10:19:21 find the right path for them.

10:19:26 And you can also contact me if you would  
10:19:30 like after the presentation. There's my

10:19:33 contact information. Thank you very much.

10:19:35 >> Thank you for the great presentation. I really enjoy it.  
10:19:38 Thank you.

Then I would like to introduce our  
10:19:42 f two speakers. Delta Clayton  
10:19:46 Cop Lynn and Dr. Kim Thompson.  
They will talk about universal  
10:19:51 design for learning television inclusive teaching and learning.  
10:19:55

Dr. Cochran and Dr. Thompson, the  
10:19:57 floor is yours.

>> I think some people came in late  
10:20:01 and don't realize we would like to you put questions in the Q&A

10:20:05 at the bottom of the page. That's the way we'll answer them. We're not --

10:20:08 I will be reading the questions and asking them at the end.

10:20:14 Thank you.

>>

10:20:21 Thank you.

>> Thank you

10:20:25 , all. It is a pleasure and a privilege to be with you all this even

10:20:29 ing. I am Dr.

Clayton Cope Lynn and I am

10:20:33 joined with Dr. Kim Thompson

10:20:38 , learning for inclusive teaching and learning

10:20:38 .

10:20:43 >> You can all see the slides?

10:20:46

>> No. No.

10:20:52 >> Okay.

10:20:57

>> Let's try again.

10:20:59 >> Yes.

>> Okay. We can see it now. Thank

10:21:04 you very much.

>> perfect

10:21:08 . Thank you. So universal design for learning for inclusive teaching

10:21:13 and learning. So we'd like to talk with you a bit this even

10:21:18 ing about what universal design for

learning is

10:21:22 and why it is important for all

10:21:27 students those with and without disabilities.

10:21:30 >> I'm sorry. Clayton, could you click the

10:21:34 present again? Some of the word is getting cut

10:21:38 off.

>> Okay.

10:21:47

>> Thanks.

10:21:51 >> Today's 11ers and learning environments are filled with diverse

10:21:55 ities and physical abilities

10:22:02 ,  
physical challenges, skillsets,  
10:22:05 experiences, learning preferences, strengths, varying

10:22:10 cultures, learning styles and approaches to integrate  
10:22:15 ing information into our knowledge schema.

10:22:19

Languages, perspectives, senses

10:22:23 and even religions.

10:22:29 Universal design for learning as Dr.

10:22:32 Spina said,

universal design for learning is the

10:22:36 design of products and environments to be usable by

10:22:40 all people,

to the greatest extent possible

10:22:44 without the need for adaptation

10:22:52 or special eyed design.

We have for you here some tools and

10:22:56 resources that we would like to share from our university of

10:22:58

South Carolina's center for teaching

10:23:02 excellence. There are some accessibility guides and

10:23:08 tutorials. Recognizing that in today's learning environments

10:23:12 we are responsible for

creating materials and

10:23:16 content and content delivery that are

10:23:20 not open accessible for, but usable

10:23:24 by

all of our students. So you'll note

10:23:28 in the slides to come that we have focused specifically

10:23:32 on

certain demographics in the population

10:23:36 and specific strategies that can be employed to increase

10:23:40

accessibility for those populations.

10:23:45 Our challenge for all of you as we go through this content

10:23:48

is to ask you to think about in the

10:23:52 spirit of universal access and design what other populations

10:23:56 and groups these same accommodations

10:24:02 can support.

>> Clayton, would you  
10:24:06 be willing to right click and turn off the auto caption  
10:24:11 ing? Thank you.  
10:24:17 So  
this is me, isn't it. So,  
10:24:22 um, so we wanted to talk about as Dr. Cope  
10:24:26 lynn just said -- I think we  
have four different groups that,  
10:24:31 um, we offer suggestions of things, actual things you can  
10:24:34 do to  
increase the usability of the  
10:24:39 resources that you have. The first we'd like to apply concepts of  
10:24:41 UDL  
and inclusive teaching and learning  
10:24:45 to learners with visual limitation  
10:24:49 s.  
10:24:53 Microsoft  
word has a feature added to it. When  
10:24:57 you type something, everything you type is typed within a  
  
10:25:01 style. If you type an entire document simply in just  
10:25:05 the normal setting as what it is default  
10:25:08  
called and then you're putting things  
10:25:11 in bombed, underlining things and on your page, it looks like  
  
10:25:15 you have headings and subheadings but to a screen  
10:25:19 reader, it just seems like it's all the same font.  
  
10:25:23 There are no subheadings, no bold, no changes  
10:25:27 to show where the screen reader needs to go so use  
10:25:31 ing  
make make Word style formatting --  
10:25:35 Microsoft Word style formatting will allow a screen reader to  
  
10:25:39 read it better. Someone reading it with a screen reader can tab through  
10:25:44 the different subheadings  
and navigate the page much better  
10:25:49 . So all of those things as she said the center for teaching  
10:25:52  
excellence Ur L and if you do just a  
10:25:55 general search for centers of teaching excellence and other

10:25:59 universities, there will be guides for how  
10:26:03 to understand that better. We're just going to give an

10:26:07 overview as opposed to an actual training and how to do  
10:26:11 it.

The next is alt text for images.

10:26:15 Same idea. When you have an image on your page

10:26:19 and someone

(inaudible) can see it, but someone

10:26:22 who is using the screen reader, that doesn't exist. And

10:26:26 sometimes the pick is quite important. Maybe it's a model

10:26:30 that we're showing our students or

faculty

10:26:34 , whoever we are training. And so having

10:26:36 alt text is just a right click and then a

10:26:40 thing comes up on the side that says when you click

10:26:45 alt text and you say image of model

10:26:48 or model of

information seeking or whatever your

10:26:51 model is. So you just kind of describe it so that the screen

10:26:55 reader can read that and the person who cannot see the

10:27:00 image can hear what the image is and they

10:27:04 don't lose that content. The income is uploading both PDF

10:27:08 and doc versions of your resources.

Sometime

10:27:12 s we think, oh, a PDF holds the

10:27:16 design very nicely. It looks very nice. And so we might

10:27:21 only upload a PDF, but some screen readers can have difficulty

10:27:25 reading a PDF. Whereas 20 years ago

and I

10:27:29 started teaching the PDFs actually read better than the doc

10:27:33 . So having both of them up

is good practice

10:27:37 because then you allow listeners or read

10:27:40 readers with different needs to see it.

10:27:44 Another thing is with the docs, maybe someone

10:27:48 has visibility is pretty good, but the font is

10:27:52 difficult for them to read or they like to  
10:27:56 have a dyslexic font. They can thing select if if it's  
10:27:58  
(inaudible) and they can change it to  
10:28:03 a dyslexic font. Maybe change the size of the font to be able  
10:28:04  
to read it better. They can  
10:28:09 manipulate it for their use. So again, as Dr.  
10:28:13 Spinely said and as Dr.  
Clayton just said  
10:28:17 , be aware of the different users and things they might have. What would  
10:28:19 make it  
a better experience for them? And  
10:28:24 then making decisions based on that. The last on this slide  
10:28:28 is  
the sand serrive font, which  
10:28:32 is what we have used on this slide. If  
10:28:35 you can see the slide, if you  
can't see the slide, auto just the  
10:28:39 kind that do not have a little lines at the top and the bottom of  
  
10:28:43 the letters. Auto just research shows that it is easier  
10:28:48 to read a sans  
10:28:52 serrive font on a slide.  
And so the slides that's what we have  
10:28:57 used font, but in a it know document -- written document  
10:29:00 in a  
paper print document, you want to have  
10:29:04 the font set at least at 12 point font for document  
10:29:08 s. If you  
have slides much bigger than that, you  
10:29:11 try to have just a few bullets on the page so it's not  
  
10:29:17 difficult to see the image, the content on the page  
10:29:21 .  
10:29:25 next slide, please.  
And this is continuing about visual  
10:29:30 limitations. You want to be sure your font is black or a  
10:29:33  
very dark color as opposed to color  
10:29:37 coding content. For example, you might say  
10:29:42 have a couple of

quotes and think oh, it looked very

10:29:45 nice if one quote was in red and one was in green and one was in

10:29:49 purple that shows that the purple one is always

10:29:52 this person that I'm sighting, the green is always

10:29:56 that person and the red is always this. But for someone who is color

10:30:00 blind or has visual limitations,

there may be no color there

10:30:04 and so you're color coding which

10:30:08 means something doesn't mean anything

to the reader. So having black or

10:30:13 very dark fonts is a much better practice.

10:30:16 Also be aware of

spacing and layout on the screen or

10:30:21 on the page. Again, making sure things are not

10:30:24 too

crowded on the page and that things

10:30:27 are structured in a way that a screen reader will read it from

10:30:31 top to bottom or with tabs to get through the con

10:30:35 tent. And the way you order your slide pain

10:30:40 pains

as well. Having a structure to it and

10:30:44 sometimes even a table of contents at the beginning of a

10:30:48 document, small table of contents that allow

10:30:52 s people who are on the autism spectrum perhaps need

10:30:57 that to be able to figure out what the different

10:31:00 content -- the order of the content and you can

10:31:04 help with comprehension. Also, if you're using Microsoft

10:31:10 office, there is a feature

called check accessibility

10:31:16 which can check the access that you have in there in black

10:31:20 board, there is

a patch that some organizations

10:31:24 have that check that. There are some other

10:31:28 software that you can

use to check accessibility, but if all

10:31:32 you have is Microsoft office, you could use the

10:31:36 accessibility

feature and if you just go into a  
10:31:40 search in Microsoft office and say easy isibility, it will show

10:31:44 you what features you have. But you have to realize that it's not going to

10:31:47 be perfect. It's going

to be (inaudible). It's going to give

10:31:51 you suggestions based on the algorithms that it has, but

10:31:54 knowing

this about the fonts and about the

10:31:58 spacing and the layout and how you see it on the page, you will

10:32:01

need to make sure that it still is

10:32:06 accessible, but it is a very helpful resource

10:32:08 .

Dr. Copelynn, anything you'd like to

10:32:13 add to that?

>> Dr. Copelynn: The built

10:32:17 in accessibility checkers are very useful and very helpful particularly

10:32:19

for someone who is just beginning to

10:32:24 learn the basics of document or presentation access

10:32:28 ibility;

however, those checkers do not catch

10:32:33 every error. And so it's very important to use

10:32:35 the tools such

as those that we provided from the

10:32:38 center for teaching excellence at the University of South

10:32:42 Carolina for fundamentally learning the

10:32:46 practices of making documents accessibility and

10:32:50 ible and using

this as a checkpoint and not as a

10:32:54 place of reliance if the accessibility checker says

10:32:58 it passes,

then it's fully accessible document

10:33:03 because it may well not be.

10:33:08

>> Dr. Kim: Thank you. I'll look

10:33:12 for that URL and I'll post it in

10:33:16 the chat. Dr. Copelynn, take

us to the next slide.

10:33:20

>> Dr. Copelynn: In teaching and

10:33:24 learning with hearing limitations, some general practices

10:33:28 that can be very helpful would be recording video

10:33:32 lectures for viewing such that those materials can

10:33:36

be reviewed as many times as

10:33:41 necessary. As determined by the individual learner

10:33:46 . Also recording

the lectures for viewing allow

10:33:51 s for captioning of the content such that folks

10:33:55 can follow along.

Providing

10:33:59 copies of slides and notes such that students can

10:34:04 follow along with the content can

be very

10:34:08 helpful in reinforcing key points

10:34:12 or if terminology is missed verbally in verb

10:34:17 al

communication or through hearing, then

10:34:21 the student is able to pick up some of that terminology and

10:34:25 so fort from the slides and the notes. It also provides

10:34:29 a predictable structure for the delivery of

10:34:34

the content. Providing closed

10:34:38 captioning whenever possible is imperative

10:34:42 . If closed captioning is

not available, then allow

10:34:47 ing for transcription is a second best

10:34:52 to that. And offering a detailed

handout

10:34:56 or outline of presentation

10:35:00 slides that follows the same order of the presentation can

10:35:04 be

very useful. In situations where

10:35:09 , um, it is possible, offices of disability

10:35:13 services may also

determine to

10:35:18 assign someone to take notes for other students

10:35:22 in the class.

10:35:27

Trying to have a video of one"s

10:35:31 face when lecturing with high resolution,

10:35:35 particularly if closed  
captioning is not available can be  
10:35:39 very useful. You also note that I have used  
10:35:44 a red lipstick  
to provide an outline of  
10:35:48 my lips and that is to aid  
10:35:52 in reading one's lips if that is possible and

10:35:57 comfortable for both the instructor and the class of student  
10:36:02 students. Speaking slowly and with a  
10:36:06  
clear tone is very important. It's  
10:36:11 very significant to remember that shouting or  
10:36:16 speaking in a louder  
tone is not going  
10:36:20 to aid someone in hearing the information, but  
10:36:24 rather to maintain a consistent  
tone that  
10:36:28 is slow and offering the opportunity to  
10:36:32 repeat information as necessary  
10:36:37 is also a useful  
strategy.  
10:36:40

>> Dr. Thompson: Thank you. And  
10:36:44 Nancy just posted in our chat that PowerPoint allow  
10:36:47 s subtides  
as well. They were -- subtitles.  
10:36:51 They were the large subtitles behind the  
10:36:55 subtitles being  
live captioned and they're -- they're  
10:37:00 not that big. They get better all the time. Would you say  
10:37:04 ?

>> Dr. Copeland: And the same  
10:37:09 goes with transcribes our lectures or having auto  
10:37:12 captioning of,  
um, materials that we are  
10:37:17 recording. For example, if we have auto captioning in YouTube  
10:37:21 or one of  
our technologies, it's very important  
10:37:26 that we do engage in editing for  
10:37:30 accuracy particularly for  
discipline specific  
10:37:35 terminology. But we can see that with time, these

10:37:39 technologies and their  
accuracy are improving  
10:37:43 and they offer important opportunities not only  
10:37:48 for the students for whom  
they were originally intended  
10:37:52 , but perhaps also for other students  
10:37:56 who may be learners in our  
classrooms.  
10:38:00 For example, closed captioning was originally  
10:38:05 established for those with hearing  
impairment. But it can be  
10:38:09 very useful for second language learn  
10:38:13 ers as well as people with certain  
10:38:17  
processing challenges,  
10:38:24 a little slower to process content and the 80 to read and hear content  
10:38:27  
simultaneously can be very important  
10:38:31 for those processing challenges or even simp  
10:38:35 ly differing learning  
styles in processing information  
10:38:39 .

>> Dr. Thompson. Thank you. Those  
10:38:43 are very -- that's very good. I appreciate that.  
10:38:45 So the  
next slide we have is applying  
10:38:50 concepts of UDL and inclusive teaching and learning to learners  
10:38:53 with  
mobility limitations.

10:38:57 So sometimes in a face to face class  
10:39:01 , A, you may not even notice, but someone has a mobility

10:39:06 limitation or it could be that it's pretty taken care  
10:39:11 of. They maybe roll their wheel  
10:39:13 wheelchair in  
and they sit there and participate  
10:39:16 like any other student, but this may create barriers in the

10:39:20 online learning environments particularly if the mobility  
10:39:25 limitations are because of arthritis  
of some sort or inability to  
10:39:29 have a hand control. What are some other mobility limitation

10:39:33 s, Dr.  
Copeland that might affect?

10:39:37 >> Dr. Copeland: One other consideration that we do need to  
10:39:41 take into account even with  
something like handwriting  
10:39:45 is stamina. Stamina and speed. Someone could  
10:39:49 have a mobility challenge  
that is impacted by something  
10:39:54 that we'll all experience across the lifespan. For  
10:39:58 example, arthritis.

10:40:03  
But with -- with time, someone  
10:40:08 may have strong  
10:40:12 writing skills, but over time, the level of

10:40:16 endurance falls. So having extra haven't in that process and realize  
10:40:20 ing that handwriting may  
not always be at  
10:40:24 the same speed as it would be for a learner without  
10:40:28 a mobility challenge. So keeping  
that in  
10:40:33 mind. And offering things like note takers, but also  
10:40:37 providing outlines of lecture notes,  
allow  
10:40:42 ing, if possible, if it's in a face to  
10:40:46 face  
10:40:50 classroom, allowing the students to  
have a lecture such that they can go  
10:40:54 back and review content at a later time. Realize  
10:40:58 that just as  
they may have slower handwriting  
10:41:02 speed, they may have slower typing speeds  
10:41:06 . So they may need a  
larger monitor or adaptive key  
10:41:12 boards, a roller  
10:41:16 ball mouse or speech to text or tech to  
10:41:20 speech  
commands in order to interact with  
10:41:25 the technologies.

>> Dr. Thompson. I think it's  
10:41:29 also important to note here that idea of hidden  
10:41:34 or latent or

invisible disabilities

10:41:39 because just because someone you don't see what their

10:41:43 disability is, it

doesn't mean that they don't have

10:41:47 a disability that they do need accommodation. Sometimes asking

10:41:51

for it can be -- they could be shy

10:41:54 about it or they just don't know how to ask well for an

10:41:59 accommodation. And so just being aware that there could be

10:42:03 an invisible disabilities and then if

you see someone who seems

10:42:07 to need a bit more help, just being a bit more patient with that and maybe

10:42:12 asking questions of how you can accommodate as Dr. Spina said

10:42:16 to make sure that everyone has

full access to all materials

10:42:20 in the best way that is suited for their needs.

10:42:24 >> Dr.copeland: And I would like to add there too

10:42:26 , Dr. Thompson. I'm glad you said that

10:42:30 making sure they're suited to the individual students needs. It's very

10:42:35 important that

while we can put forth

10:42:39 strategies and practices that would typically be helpful, no one knows

10:42:44 their

needs more than an individual

10:42:48 themselves. They have this lived experience with the

10:42:52 challenges and

they know their needs best of all

10:42:56 . And so working with them as an advocate and

10:43:01 saying how can I

help and what can we do

10:43:05 together to give you the best learning experience possible

10:43:08 is really

important.

10:43:12 >> Dr. Thompson: Thank you. Next slide,

10:43:17 please.

So some other things

10:43:21 that we can do as second slide is about mobility limitations

10:43:25 as well. So

some other

10:43:29 strategies we can use are to again recording

10:43:33 s and transcripts of online meetings

can help

10:43:37 . Because then instead of having to note take, which can be laborious

10:43:40 and if they're slow,

they may not hear the next thing

10:43:44 because they're still trying to think of how to write the previous

10:43:48 information, it can be helpful for students

10:43:53 with mobility limitations. Again, (inaudible)

10:43:56 note taker

and online meeting or an online

10:44:00 session that you have and reinforcing verb

10:44:05 al communication.

So if you have an engagement

10:44:09 in the reference interview or a

10:44:13 instruction or some sort of instruction

10:44:17 and when you finish, maybe sending an e-mail out to all

10:44:20 the participants saying these are the six

10:44:24 things that we covered. If you have any questions

10:44:28 , then please communicate back.

10:44:33 Opening the pathway

for communication

10:44:37 . Also, if you might have a meeting with someone, maybe teaching them

10:44:41 how

to use a research database

10:44:45 or teaching them how to ask information question and

10:44:49 so then e-mail again

saying this is kind of what we went

10:44:54 over. Here are more resources that you can look up could be

10:44:55

useful because it is difficult

10:44:59 sometimes to capture everything while you're listening especially if

10:45:04 you're all nervous or if it's completely new vocabulary

10:45:07 and you're a little shy about asking someone

10:45:11 to define some terms they might not be familiar with. Reinforcing

10:45:15 verbal communications can be very

helpful because then with written

10:45:19 communication can be very helpful because then they can look up

10:45:23 any terms that they didn't understand perhaps.

10:45:30

10:45:34 >> Dr. Copeland: And applying convenes of UDL

10:45:40 for learners with diversities

10:45:46 . We can have co

10:45:50 -morbidity at any point within our students. Particularly for our

10:45:54 students with neuro diversities,

being explicit

10:45:59 about how to ask for clarification

10:46:03 and understanding and giving specifics on how

10:46:08 students may do that can be very important.

10:46:12 Establishing a predictable structure such that

10:46:16 students

know what the classroom expectations

10:46:20 are whether those are online or face to face

10:46:24 and where they can

go to seek

10:46:29 help. For example,

10:46:33 one strategy is

10:46:37 to set up questions about assignment

discussion forum within the online

10:46:42 learning system such that students can ask questions, but

10:46:45 they

can also receive responses from the

10:46:50 instructor or the instructional team as well as from their

10:46:54 colleagues because we may find that they share a similar learn

10:46:59 ing style with a colleague and someone

10:47:01

can share a different approach to

10:47:05 processing the information that is helpful to an

10:47:08 individual.

>> Dr. Thompson: Can you explain

10:47:12 what neuro diversities means?

>> Dr. Copeland: Sure.

10:47:17 So neuro diversities can relate to any number of characteristic

10:47:20 s that

someone may have whether that's

10:47:25 difficulty with processing information or  
10:47:29 interacting with the  
social environment. Perhaps Dr.  
10:47:33 Thompson would like to elaborate as well.

10:47:37 >> Dr. Thompson: Right. So neuro diversities can be that  
10:47:41 you maybe area the autism spectrum or  
have any  
10:47:46 kind of just diversity or difference that affects how you learn  
10:47:50 or how you process things,  
which  
10:47:55 can be a great advantage in the learning community. It  
10:47:59 could be that you focus very well and  
so you have a  
10:48:03 very good memory, but maybe have difficulty with logic  
10:48:08 or with the critical part. It  
could be  
10:48:12 many different effects to your learning experience.  
10:48:18

>> Dr. Copeland: Providing a clear  
10:48:22 structure whether that is through physical interactions or  
10:48:27 through sub-headings and documents, providing predictable,  
10:48:31 offering multiple  
opportunities for reinforcement  
10:48:36 and for students to be able to ask and answer question  
10:48:42 s. Also with  
neuro  
10:48:46 diversity is being very clear about expectations for behavior  
10:48:50 and class on the discussion  
boards and with other  
10:48:55 communications. And one  
10:48:59 strategy that's very effective is save folding assignments  
10:49:03 .  
So perhaps breaking assignments down  
10:49:07 into smaller parts such that pieces of an assignment  
10:49:11 are  
completed strategically and then  
10:49:15 now content is covered. The income  
10:49:19 The next  
portion of the assign  
10:49:24 ment is completed.  
10:49:27

>> Dr. Thompson: We want to repeat  
10:49:32 what profess or spina said about if it's good for some learners

10:49:36 particular is almost definitely going to be helpful for others. And access  
10:49:41 ibility helps insure  
meaningful interactions and strong  
10:49:45 er learning outcomes overall for the course.  
10:49:49 I think we're out of  
time. I think the income slide is a  
10:49:52 question that someone asked. So we'll turn the time over to

10:49:56 Nancy and if we have time to answer that question, we will  
10:50:00 .

>> Nancy. Okay. Yes. Thank you  
10:50:04 very much. It's a wonderful presentation Dr. Copeland and Dr.  
10:50:08  
Thompson, thank you. So it's the  
10:50:13 Q&A  
10:50:15 session.

>> We do have some questions. The  
10:50:20 first one is UDC taught very much in library schools.  
10:50:23  
And actually, we have Dr. Spina, you  
10:50:27 can turn on your video too because we'd like all three of you

10:50:31 to comment on these. So what about UDC--  
10:50:35 UDL, I'm sorry. UDL (inaudible) library school  
10:50:40 s. Is  
it and should it?  
10:50:43

>> I can start, I suppose. So in  
10:50:47 my experience, I don't -- personally I did not learn  
10:50:49  
about it in library school. I also  
10:50:54 did a masters degree in education and that's where I learned  
10:50:56  
more about universal design for  
10:51:00 learning. I think that it should be and I think that more generally  
10:51:03  
even when you're taking classes that  
10:51:08 are focused on librarians that will be leading information  
10:51:09  
literacy sessions and will be

10:51:14 teaching, they still don't really go enough into  
10:51:18 peto gage and the  
sort of frameworks like UDL and how  
10:51:21 to teach in my opinion. So I think it would be great if

10:51:25 programs did more of that, but right now it's confined to a few  
10:51:29 electives at some select schools,  
but not all in  
10:51:33 my experience.  
10:51:36

>> Dr. Clayton or Dr. Thompson, you  
10:51:40 want to comment?  
>> Dr. Clayton?

10:51:44 >> Dr. Clayton: I would say we have an opportunity and a responsibility  
10:51:48 to continue developing  
awareness around u D  
10:51:52 L. We do have a long way to go as professor  
10:51:57 Spina has said, but I have seen  
10:51:59  
great strides in receipt years as well  
10:52:03 and hope to continue to see a commitment that  
10:52:08 arises out of  
events such as those we are  
10:52:12 having today by creating awareness and opportunities  
10:52:17 for people to  
take this back to our  
10:52:20 respective classrooms and universities and advocate for the difference in the

10:52:24 learning outcomes that these strategies can make for our student  
10:52:30 s.

>> I thinks hard to see the been  
10:52:34 fits of the Corona virus, but one of them might  
10:52:37 be a  
better understanding or more advocacy  
10:52:41 for making sure that everybody can participate online. So

10:52:45 let's hope that might be -- it might be an outcome that library school  
10:52:49 s take over. Another one was  
10:52:51  
when you say universal, does this mean  
10:52:56 all types of libraries in all countries and how flexible  
10:53:00 are

these guidelines? Some of these

10:53:04 might be -- in less developed countries, some of these guide

10:53:08 lines

may be difficult and a second

10:53:12 question that was similar to that is in

10:53:15 developing countries without

technology either on the teaching side

10:53:19 or the learning side what

10:53:24 kind of of modifications are

possible to still help people learn

10:53:29 information literacy skills?

10:53:37

>> The guidey lines are often

10:53:41 focused in a technology way a technology focused manner, that

10:53:44

doesn't have to be the case. And I

10:53:49 shared in the chat the website that was developed by cast, one

10:53:51

of the organizations that researches

10:53:54 UDL to give more details about the guidelines and many of them

10:53:59 can be implemented with or without technology. So to take

10:54:01 an example, if you are building an online

10:54:05 research guide, you might use text and you might integrate

10:54:09 a video and you might also integrate

pictures. But if you don't have any

10:54:12 of that technology and you're teaching in a classroom,

10:54:16 you might still be able to have a full implementation

10:54:21 of the u DL guidelines by offering,

you know

10:54:25 , lecturing about a topic and then also showing images even if those

10:54:29 are just printed out

images or a book you hand around the

10:54:33 classroom. A lot of the guidelines

10:54:38 are also more about how the

students interact. Rather than

10:54:42 having them write a paper in the end, they had a presentation or

10:54:46 write a paper oh, en ven maybe develop a skit they all do together

10:54:50 . And that would be implementing a

lot of

10:54:55 the action and motion guidelines the  
10:54:59 engagement guidelines and none of it would require any  
10:55:01  
technology beyond a piece of paper.  
10:55:05 So there really is flexibility here even though often people

10:55:09 talk about technology. I think you don't have to get caught up in the  
10:55:12 technology. You can read the  
guidelines and think creatively about,  
10:55:16 well, without technology, what are some other ways I might be

10:55:20 able to reach students in these new ways  
10:55:23 ?

>> Nancy. Know Dr. Lorraine who is  
10:55:27 one of our participants says that UD  
10:55:31 L is caught in the I  
SI program  
10:55:38 (inaudible) and information literacy and they also offer a workshop to the  
10:55:42 entire program.  
And Dr. Thompson has added that  
10:55:47 they're advocating for it at least. See if I get this right  
10:55:49 .  
Association of library and information  
10:55:52 of science and education. Is that right? Okay. So one way

10:55:57 to move this forward is for those of you who are professors or those of you  
10:56:00 even who are not is to  
advocate the library schools  
10:56:05 begin to teach these skills so that because one of the things  
10:56:06  
that struck me as I was listening is  
10:56:10 that we're talking about this in terms of information

10:56:14 literacy for learning -- I'm sorry. Universal design for learning, but it  
10:56:18 really applies to anyone  
who is doing anything online to get  
10:56:22 information across the people. It would  
10:56:26 be the same as if you  
were actually, um, monitor  
10:56:31 ing or moderating a book club that you want people to participate  
10:56:36 in.  
These are really general principles  
10:56:40 that apply to a much larger field. Helen has come on. So I am

10:56:44 guessing she's going to say it is time to go.

10:56:48 >> Helen: This webinar is a very good beginning  
10:56:51 for offering a better understand for university

10:56:55 size for learning. We will from here build more resources for  
10:57:00 everyone. It is accessible for  
all

10:57:04 . So also yesterday academics, so may we invite  
10:57:10 them all right here to provide  
10:57:14 us more articles  
or paper related

10:57:18 to university style learning especially on the delivery of  
10:57:21 information

literacy program so we can upload your

10:57:25 articles or paper to our library surfaces to people  
10:57:29 with

special needs website and make the web

10:57:33 alert web page more resourceful for everyone.

10:57:36 >> Nancy: Thank you. That was a good suggestion.

10:57:40 So with that, I'm going to close it. Would you like to close

10:57:44 your stream sharing, Dr. Cope

10:57:48 land?

I'd like all of the planning committee

10:57:52 to come back on. So I can be sure and thank

10:57:57 them. M

10:58:01 IN CHOW,

MA

10:58:05 SAKO she's the past president of library services to people